

HEALTHWATCH SOUTH TEES 2023–2024 PRIORITIES & WORKPLAN

Ongoing Projects

We are producing a GP Mythbuster 'I Need A Doctor' and we've started to develop a similar document for pharmacies that we will publish and promote as relevant. Other LHW's are also interested in sharing these documents across the region.

The list below outlines the topics we will continue as low-level and review as the year progresses.

- Relationships with older people's groups.
- Continuingly review & improve tracker recording processes inline with HWE.
- STAR Awards.
- HWE Annual Report .
- Information & Signposting.
- Comms/digital.
- Peri & Menopause data gathering.
- GP Access.
- Support Health Inequalities work being delivered by STHNHSFT & Public Health South Tees.
- Volunteer recruitment & development.

Small Projects

We aim to undertake a max of 2 – 3 small projects. These may be reviews or follow-ups of our existing work or a small one-off consultation.

- **Board Development** – Review governance and establish tighter mechanisms for decision making, involvement and support in our workplan areas.
- **Youthwatch** – Whilst HWST are not responsible for the delivery of this additional aspect of our work, we will support as and when required.

Medium Projects

We will work on 3 medium projects, which will include support to Primary & Secondary Care in a variety of ways.

- **PPG development** – Support and inform the development of good practice for the South Tees Patient Participation Group (STPPG) members and their GP Practice. This piece of work will improve communication to ensure that relevant rich intelligence is shared with HWST which will provide additional reporting evidence to the ICB at all levels.
- **GP Website Development** – GP website audit. This will help identify whether they are 'fit for purpose', accessible and informative for their patients. This will be supported by a group of volunteers from a range of communities.
- **Patient Involvement Strategy**
 - Workshop participants feedback and contribution will inform the launch of the strategy.
 - Six-month review workshop to highlight impact & work so far.

Large Projects

We will work on 2 large projects, which will include a mix of events and consultation.

- **Learning Disabilities (Growing Older)** – We will work in partnership with other HW across Tees Valley to deliver a large piece of consultation on behalf of North East Commissioning Support (NECS). This will identify the care needs of older adults with a learning disability and their carers. External funding provided June – October 2023.
- **Menopause Event** – We are hosting an event to raise awareness and share vital information re: perimenopause & menopause during Menopause Awareness Week in October 2023. We would invite key specialist professionals to share relevant information with other professionals and members of the public, facilitate table discussions, have marketplace stalls for information followed by a live Q&A session.