

## **HEALTHWATCH SOUTH TEES AWARD OF RECOGNITION**

### **Guidelines Information Pack**

*Do you know someone who has gone the extra mile to make a difference for others in South Tees? We want to celebrate them!*

#### **The Healthwatch South Tees Award of Recognition**

1. The local community voice is key to the work of Healthwatch and improving health and social care services. People often tell us about their positive experiences of services and groups on offer in the local area, and the difference these have made to their wellbeing.
2. We believe those who make a positive difference should be recognised and so the Healthwatch South Tees Award of Recognition celebrates those who make a difference to the people they support and their communities as well as going that extra mile to help others.
3. We hope the STAR Awards also offers the opportunity to share good practice across South Tees.

#### **Who can be nominated?**

4. The STAR Awards aims to recognise any member of the local community who has helped to make a difference in someone's health and social care. Anyone across the South Tees locality can be nominated.
5. An individual, team, department, organisation or service etc can be nominated whether they are a professional, volunteer, patient or member of the public.
6. We want to be flexible in our approach to nominations but focussed on recognising those who have made a real difference to someone's wellbeing and have gone above and beyond expectations to have a positive impact.
7. Anyone can submit a nomination, based on their own experience, or someone they know.

#### **When can nominations be made?**

8. Nominations can be made from **Monday 25 January, 2021**.
9. Nomination forms can be accessed/requested and submitted via:
  - Telephone: 0800 118 1691, or
  - E-mail: [healthwatchsouthtees@pcp.uk.net](mailto:healthwatchsouthtees@pcp.uk.net)

- Our websites:  
Healthwatch Middlesbrough, click [here](#)  
Healthwatch Redcar and Cleveland, click [here](#)

### When is the closing date for nominations for the Healthwatch STAR Awards?

10. Nominations can be made until 5pm on Sunday 7 March, 2021.
11. Photos of the nominee do not have to be uploaded to the nomination form immediately, but must be submitted or sent to: [healthwatchesouthtees@pcp.uk.net](mailto:healthwatchesouthtees@pcp.uk.net) by the closing date to feature in the STAR Awards Nominee Programme.

### How will the winners of the awards be decided?

12. There will be a winner announced for each of the following Award categories:
  - **Community Innovator Award** - *Those who have developed valuable support to fill missing gaps in the community*
  - **Care & Compassion Award** - *Those who go the extra mile to enhance the health and social care experiences of service users, relatives and staff*
  - **Leading the Way for Change Award** - *Those who have led a service to create positive impact*
  - **Valued Service Award** - *Valued services in the community*
  - **Excelling in Support to Others Award** - *Those delivering excellent service in health and social care*
  - **Making a Difference - Volunteer Award** - *Those who volunteer their time to make a positive difference in the community*
13. Nominations will be discussed by the Judging Panel, based on the judging criteria w/b Monday 8 March, 2021. The decision made by the Judging Panel will remain final.
14. Nominations will be judged on the following criteria:
  - **Above & beyond** - *How, and to what extent, has the nominee gone above and beyond in their role within the health and social service they provide?*
  - **How they have helped?** - *What has the nominee done to help those they support? How is it relevant? How was it identified? Is it a one-off or is it offered to everyone who requires it? Has it become integral to the service/support?*

- **Difference made** - *What is the difference that has been made to those receiving a service or support? Is it to an individual or a group?*
- **Impact** - *What is the impact on those receiving support? How does it change experiences from the regular service or support they would receive?*

### **Who will be on the Healthwatch STAR Awards Panel?**

15. The Judging Panel will consist of our HWST Project Lead and selected members of the Healthwatch South Tees Board.

### **When will the winners be announced?**

16. Due to government guidelines around social distancing, we will be hosting a social media campaign celebrating our STAR Award winners and runners up throughout the w/b 5 April, 2021.

17. All nominees and nominators will be contacted in w/b 22 March, 2021 with the outcome of the Judging Panel's vote, and to notify the winners and runners up of their success.

18. All nominees will receive a certificate. The winners will be announced throughout our social media campaign and will feature in our STAR Awards ebulletin.

19. When safe to do so, we hope to hold an Awards ceremony and invite all nominators and nominees to attend to celebrate both 2020 and 2021 STAR Award Winners. This will include hot drinks and an afternoon tea for guests to enjoy.

### **Important nomination information:**

- Please complete the nomination form with as much relevant information as you can - we can only judge on the information you share with us.
- Please include your contact details and those who you are nominating; we may need to contact you for further information.
- Please include a photo of your nominee with your nomination form for us to include in our social media campaign and STAR Awards ebulletin.
- Please return your applications by **5pm on Sunday 7 March, 2021**.
- All nominations and correspondence will be confidential.
- The decision made by the Judging Panel is final.

[Click here](#) to sign up to our ebulletin and receive regular updates about Healthwatch South Tees, local health and care services and the STAR Award winners.