

Struggling to stay warm in your home?

Inadequate heating? Boiler broken down? Fuel disconnection?

If your answer is yes to any of these, we can help.

As well as advice we may be able to provide you with:

- Portable heaters · Electric blankets
- Thermal blankets · Torches
- Wind-up lanterns · Thermometer

If this is you or someone you know, call us now for free help and advice on 01429 874063.

www.clevelandfire.gov.uk/warm

Stay Safe & Warm!



Protecting local communities



Scan me with your smart phone

Struggling to stay warm in your home?

Inadequate heating? Boiler broken down? Fuel disconnection?

If your answer is yes to any of these, we can help.

As well as advice we may be able to provide you with:

- Portable heaters · Electric blankets
- Thermal blankets · Torches
- Wind-up lanterns · Thermometer

If this is you or someone you know, call us now for free help and advice on 01429 874063.

www.clevelandfire.gov.uk/warm

Stay Safe & Warm!



Protecting local communities



Scan me with your smart phone

Stay Safe & Warm in your home!



Protecting local
communities

What is it?

The Stay Safe and Warm campaign was launched in November 2008. It was developed to help residents who struggle to afford to heat their homes, particularly during the colder months.

Cleveland Fire Brigade, works with a number of partners to:

- raise the awareness of dangers faced by people who struggle to keep warm
- highlight the support and help available to them

What do the Brigade offer?

We offer 24 hour, 7 day a week support and respond within an hour of being contacted.

If you or someone you know is suffering from the effects of a cold home, we can deliver equipment such as:

- portable heaters
- electric blankets
- thermal blankets
- flasks
- torches
- wind up lanterns

Who is eligible?

There is no criteria other than you or someone you know is at risk of the effects of cold, either long or short term.

For instance, if a boiler breaks down and parts are on order or when a heating system has been condemned and the resident is unable to pay for replacement or repairs.

Some people simply cannot afford to have the heating on or their existing heating supply is inadequate and fails to heat their property.

Our youngest recipient is 16 year old and the eldest is 94

This service is free to anyone living in Cleveland and is non means tested.

How do I access this service?

To access this FREE service either for yourself or on behalf of someone call:

01429 874063

www.clevelandfire.gov.uk/warm

